

SAFETY DOCUMENT & SELF DIRECTED QUIZ

Car Safety

In order to comply with the law and to ensure that users of the Yayyo app have a safe experience:

- Always carry your Driver's License, Registration, and Proof of Insurance card whenever you drive. Make sure that you take care to renew each document prior to expiration, and to upload the updated documents to your Yayyo Driver profile.
- You are required by the California Public Utilities Commission to submit your vehicle to a 19--point inspection.
- You are expected to maintain your vehicle in safe operating condition. Address maintenance issues preventatively. Pay extra attention to safety items such as lights, brakes, wipers, and tires.
- Before going online, check your vehicle for damage and verify that it is clean and ready for passengers.
- Check head, tail, and brake lights. Monitor dashboard warning lights. Do not drive if the Check Engine, Brake, ABS or Airbag lights are lit.
- Never text while driving. California law prohibits talking on any phone except a hands free phone while driving.
- Make sure that every passenger has a seat belt.

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Safe Driving Practices

In order to comply with the law and to ensure that users of the Yayyo app have a safe experience:

- Always obey all traffic laws.
- Focus and pay attention.
 - Don't just focus on the car ahead.
 - Monitor adjacent lanes.
- Make a habit of looking one or two blocks ahead to see trouble before it is too late to avoid.

Maintain a safety bubble around you.

- Keep a margin of safety all around you of five to ten feet.
- Don't stop directly behind the vehicle in front of you.
- If someone stops right behind you, move up a few feet.
- This maneuver helps avoid chain reaction accidents.
- There is a Zero Tolerance Policy for use of alcohol or drugs while driving.

Minimize distractions.

- Do not text and drive. It is against the law.
- California law prohibits talking on any phone except a hands--free phone while driving.
- Avoid other distractions such as food, drink, makeup, etc.

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Back up safely

- Plan your entrance and exit beforehand so you don't have to back up.
- If you must back up, use a guide.
- If you must back up and a guide is not available, Get Out And Look (GOAL).

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Keeping Your Passengers Safe

In order to comply with the law and to ensure that users of the Yayyo app have a safe experience:

- Never execute an illegal or unsafe U turn to pick up or drop off your passenger.
- When picking up or dropping off your passenger, find a safe, convenient location. Never stop in traffic or at a red zone.
- If you use navigation, minimize distraction. Input destination only while the car is stopped.
- You may request that your passenger refrain from any unsafe or illegal activity. If your passenger(s)
- Does not comply with polite and reasonable requests, you can end the trip and drop your client at the nearest safe location. You may submit in--app feedback to explain what happened.

CALIFORNIA REGULATORY RULES AND REQUIREMENTS

(Effective June 27, 2016)

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1. Which of these is a safe driving practice?
 - Focus and pay attention
 - Avoid distractions
 - Never text while driving
 - All of the above

2. True or false: The law requires you to allow service animals.
 - True
 - False

3. Which backing recommendations were discussed?
 - Get out and look
 - Plan your exit in advance
 - Use a guide
 - All of the above

4. Where should you drop off your client?
 - Wherever the client asks to be let off
 - At a safe, convenient location away from traffic
 - At the corner if the light is red
 - In a bus zone, as long as the bus is not approaching

5. Which of these is NOT a valid reason to give your client a poor rating in the app?
 - Your client was impolite
 - Your client was drunk and made a mess
 - Your client had a disability
 - Your client damaged your car

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6. True or false: It is illegal to accept street hails.
- True
 - False
7. What is the only appropriate time to enter a destination into your GPS?
- While making a left turn
 - Only while your vehicle is stopped
 - Never
 - While making a right turn
8. Which of the following is INCORRECT if you let a friend use the Driver App to accept trip requests on your behalf?
- You will be immediately deactivated
 - You are in violation of your agreement with Yayo
 - You are violating regulations
 - There are no consequences

ANSWER KEY

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|---|---------------------------------------|
| 1. All of the above | 5. Your client had a disability |
| 2. True | 6. True |
| 3. All of the above | 7. Only while your vehicle is stopped |
| 4. At a safe, convenient location away from traffic | 8. There are no consequences |