

DRIVER SAFETY TRAINING PROGRAM

In order to become a Yayyo driver, applicants must complete the application form, background screening, orientation and follow all federal, state and local laws. Before a driver is able to access driver mode through the app and become a Yayyo Driver, they are required to complete training sessions and participate in tutorials that provides a comprehensive safety criteria and training information as follows.

Driver Safety Training:

The CPUC requires TNC drivers to complete “a driver training program to ensure that all

drivers are safely operating the vehicle prior to the driver being able to offer services.” The

CPUC also requires that TNCs drivers “regularly refresh their knowledge of state and federal regulatory requirements.”

This training program, which includes the CPUC Safety Document and corresponding self--directed quiz below, and the required driver training video (available here: www.yayyo.com/SavyCPUCvideo), must be reviewed by all TNC drivers who driver for Yayyo CA before they can use the Yayyo driver app.

Requests by the CPUC for Information:

The CPUC requires us to notify partners in California that consent is not needed for the disclosure of a partner’s information to the CPUC.

Self-Reporting Vehicle Mileage:

In California, all TNC vehicles must complete a 19--point vehicle inspection every 12 months or 50,000 miles, whichever occurs first. This 50,000--mile requirement includes miles driven even when you are not logged into the partner app. As such, we require all partners to self--report their vehicle mileage. Be on the lookout for instructions on how to report your mileage in the partner app.

Trade Dress:

The CPUC requires that all TNC partners display the Yayyo trade dress (Rideyayyo or Savy) in two locations whenever driving for Yayyo and using the Yayyo App online. You must display trade dress in both the front windshield on the passenger side and the back windshield on the passenger side. Having Yayyo trade dress helps riders quickly identify your car so you can start the trip on time. Please be aware that failure to display trade dress on both front and rear windshields when online can result in a ticket and fine of up to \$1,000.00.

Unaccompanied Minors:

In California, due to CPUC requirements, you cannot transport an unaccompanied minor on trips arranged through the Yayyo app. Keep in mind that in California, a rider must be over 18 to sign up for an Yayyo account, but if you believe a rider might be underage, you can ask them to confirm their age and let them know that you will have to cancel the trip if they are indeed under 18. In addition, you can report requests to transport unaccompanied minors by submitting in-app feedback.

App-Based Trips:

All trips arranged through the Yayyo app must be prearranged. Street hailing or picking up riders who have not requested through the app is against the law and can result in citations and fines.

Service Animals:

Service animals must be accommodated in compliance with accessibility laws. In accordance with these accessibility laws, you must accept service animals into your car.

Airports:

California airports may have different rules that you must comply with if you are completing an airport pickup or drop-off trip. For information about airports in your area, please visit www.yayyo.com/SavyAirportrules

Non-Discrimination:

You may not discriminate against riders based on race, religion, national origin, disability, sexual orientation, sex, marital status, gender identity, age or any other characteristic protected under applicable federal or state law. Such discrimination includes, but is not limited to, refusing to provide services based on any of these characteristics. Ratings of users are to be based on a user's behavior and may not be based on any of the above or other characteristics protected under applicable law.

Operating Without Proper Authority:

You may not share your personal login information for the Driver App with others. ONLY YOU may use your login information for Driver App. If you let someone else use your account, you will have your access to the Driver App deactivated.