

DRIVER SAFETY PLAN

Yayyo will implement the following plan for safety and driver training to include:

APPLICATION FORM

Drivers must complete an application form and initial screening via phone or in person interview. During the phone or in person interview applicants will be given an overview of Yayyo and inform drivers that a background check must be conducted to continue with the application process. Drivers will be initially screened to pass basic qualifications such as:

- At least 21 years of age
- Valid California Driver's License
- Valid Personal Car Insurance

Following orientation, drivers complete an in-person ride with a driver trainer.

You, the driver, must comply with California laws, including California Public Utilities Commission (CPUC) rules and requirements. By clicking “I Agree,” you are affirming that you have reviewed this information, the CPUC Safety Document, completed the self-directed quiz, and have reviewed the driver training video. After submitting an application, the following items will be addressed:

1. Proof of personal auto insurance: This requirement ensures drivers provide proof to Yayyo of proper insurance coverage for their vehicles.
2. Criminal background check: Yayyo confirms each driver’s background check complies with CPUC standards before allowing others to share rides with the driver. Yayyo confirms driver's background check complies with CPUC standards to ensure driver and passenger safety. No conviction within the past seven (7) years of the following: Sex offender, Driving under the influence of drugs and alcohol, fraud, use of a motor vehicle to commit a felony, A crime involving property damage, Theft, Acts of violence, and Acts of terror.

3. Driver ORIENTATION:
 - a. Upon passing the background check, Yayyo applicants attend a one hour in-person or via videoconference driver orientation.
 - b. Drivers will learn about Yayyo, how to use the app, and safety and support on the road.
 - c. Car Inspection - During the orientation, each driver's car is independently given a 19-point inspection.
 - d. Drivers will be given an overview of the Yayyo and how Yayyo connects families and drivers.
 - e. Driver Safety - Drivers will watch training videos on safety tips, how to contact support, and be reminded of Yayyo's ZERO TOLERANCE policy for driving under the influence.
 - f. Driver education: Each driver participates in a training program to learn the fundamentals of Yayyo, how the app works, as well as safety and support while driving. The training program includes module sessions, videos, and FAQs and includes:
 - i. How Yayyo works: the details of driving and Yayyo passenger experience standards.
 - ii. Technical aspects: Drivers learn how to use the app, how to adjust settings to reflect driver mode, hands-free safety and requirements on the road, confirmation of pickup, ending a Yayyo ride and providing feedback, etc.
 - iii. Driver/passenger safety and support – Drivers learn tips for ensuring safe trips, what to do in an emergency and how to contact support.

- g. In-person mentor pairing: After a driver has completed her or his driver education, she or he will be paired with a Yayyo Onboarding Coordinator. The in-person onboarding session will include:

Safety ride along. The Yayyo Onboarding Coordinator will act as a passenger and have the driver take them on a short trip to assess their driving ability. The Coordinator will assess driver's ability to obey traffic laws, reactions behind the wheel when dealing with other drivers, bicyclists, pedestrians, ability to focus on the road while holding a conversation. A vehicle evaluation will be conducted and include a 19-point safety inspection to ensure it meets the requirements for a Yayyo vehicle.

- 4. Driver approval: Driver will be provided with a Rideyayyo or Savy Welcome Package which will include the company's trade dress, hands-free phone holder for safe driving and navigation, a Get Started Guide. They are then able to access driver mode within the Yayyo app and can begin driving.
- 5. On-going training: Drivers will be encouraged to engage in continuous training and will receive continued driver training via webinars, performance tracking.

I certify the information listed above is true and correct.

Printed Name & Title	Signature	Date
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